

Homeless Services and Resources

Operating Under Stay at Home Orders (Updated)

Oceanside Police Department: Homeless Outreach Team (HOT)

Homeless Outreach Team provides real-time services and engagement for individuals and families experiencing homelessness. The team practices engagement strategies designed to be proactive and uses a multi-disciplinary approach. HOT operates 5-days a week on beaches, under bridges, in parks, alleys, and public spaces throughout Oceanside. The HOT Social Workers utilize evidence-based practices to address outreach needs in the community. The Licensed Clinical Social Worker provides oversight and guidance of practices and evaluates the efficacy of program execution. Social Workers offer a variety of supportive services, including assistance with linkage to facilities that promote overall health and well-being, such as enrollment in health benefit programs and CAL-Fresh (food stamps). Additional support is provided via linkage to physical and mental health treatment, substance abuse treatment, employment assistance, and housing opportunities. Services are tailored to the client and delivered on a case-by-case basis. Currently, San Diego County Health and Human Services nurses have partnered with HOT to assist with COVID-19 resources.

Note: HOT office hours are discontinued until COVID-19 regulations are lifted.

Oceanside Housing Authority Social Workers:

The Housing Authority (HA) works with individuals/families experiencing homelessness that have obtained or are in the process of acquiring a Section 8 voucher and assists in seeking and securing permanent housing. The HA Social Workers provide housing navigation services to help the homeless locate a housing unit, apply for the unit, activate any utilities needed (to include obtaining security and utility deposits), and move-in once the unit passes a health and safety inspection.

Currently, the Social Workers have been providing case management services for persons who are displaced or at risk of displacement due to COVID-19. The Social Workers are focusing on providing resources to those affected by COVID-19 and continue to support a variety of activities to assist persons experiencing homelessness or at imminent risk of homelessness.

Note: To comply with Service Provider COVID-19 protocols, the HA Social Worker will not be conducting any person-to-person contact; this includes meetings or office hours until further notice. Business is conducted by phone.

Family Reunification Program: Oceanside has a Reunification Program to assist homeless individuals in reconnecting with loved ones. HOT will confirm that the destination is a safe setting to ensure the safety of a person experiencing homelessness. For more information regarding the Family Reunification Program, please contact OPD HOT at 760-435-3324 or email OPDHOT@oceansideca.org.

Oceanside Housing Vouchers for persons experiencing homelessness

Oceanside sets aside Housing Vouchers for persons experiencing homelessness, including seniors, families, persons with disabilities, and veterans. All special purpose vouchers have specific referral mechanisms. Please contact Salvador Roman at 760-435-3394 for any questions regarding these vouchers. While each voucher type has different criteria, all special vouchers will be provided based on each household's need, reserving the steepest service interventions for those most in need.

Note: All special purpose vouchers must meet the criteria set forth by each agency listed below. Anyone interested in the specific voucher type must be referred by the respective agency. There are a limited number of vouchers available.

- Veteran's Affairs Supportive Housing (VASH) Vouchers must be referred by the Veteran's Administration (VA). The VA determines the population, and generally serves veterans who are homeless, have multiple barriers, and do not have a dishonorable or other than honorable discharge. Call: 760-643-2000
- Project One For All (POFA) Vouchers must be referred by Mental Health Systems (MHS). Population served: Persons who are homeless at have severe mental illness as determined by MHS. Call: 760-432-9884
- Family Unification Program (FUP) Vouchers must be referred by the County Child and Welfare Services (CWS): Population served: CWS determines eligibility, but referrals are generally families with children with active CWS cases who are homeless or at risk of homelessness. Call: 877-792-5437
- Homeless Preference Vouchers must be referred by a Continuum of Care CoC agency (All vouchers are currently in use)
- Mainstream Vouchers for non-elderly persons with disabilities (ages 18-61) focusing on persons experiencing or at risk of homelessness. The Housing Authority uses its Section 8 waitlist to locate applicants who meet the criteria for these vouchers. Call 760-435-3360 to request that an application be mailed. Once the Stay at Home Order is lifted, applications can be completed at HA offices located at 321 N. Nevada Street during regular business hours.

Oceanside Bridge Housing

Bridge Housing has been identified as a gap in services for Oceanside homeless persons that are working with the Homeless Outreach Team (HOT) and the Oceanside Housing Authority (OHA). Bridge Housing is defined as a temporary living situation for homeless individuals identified by the HOT/HA who have a housing plan but have not yet received a housing voucher or have a situation that prevents them from moving immediately into permanent housing. In Bridge Housing, a housing Specialist provides housing navigation and landlord engagement services. In addition, a Resident Coordinator is available 24/7 for on-site emergencies and provides daily check-in.

Note: Clients must be referred and screened by HOT or HA to ensure safety and to verify the existence of a housing plan.

Homelessness Prevention Program

The City of Oceanside has partnered with various Social Service providers to work with Oceanside residents to provide prevention services. Our homeless prevention assistance programs are specific to Oceanside residents at imminent risk of homelessness, prioritizing seniors, veterans, and families. Shallow housing and supportive subsidies will be provided based on each household's need, reserving the steepest service interventions for those most in need. Criteria includes:

- 1) Must be a resident of Oceanside (Using criteria established by HA and HOT)
- 2) Meets the definition of at-risk of homelessness per HUD definition (24 CFR 576.2):
- 3) Individual or family will lose their current housing provided that:
 - The resident has been notified in writing that they will lose their existing dwelling within the specific date of application for homelessness assistance,
 - No subsequent residence has been identified; and
 - The individual or family lacks the resources or support networks needed to obtain permanent housing

Different agencies provide different services, but all provide screening assessments and utilize diversion as an initial strategy. Diversion strategy is defined as: Empowering persons facing homelessness to identify safe and appropriate housing options. It is a conflict resolution approach is strength-based, supporting clients in their ability to articulate their needs.

Landlord Incentives

The Landlord Partnership Program (LPP) provides incentives to landlords with rental properties in the City of Oceanside who rent to our most vulnerable populations. Please contact Salvador Roman, our LPP Housing Liaison at 760-435-3394, or sroman@oceansideca.org if you are interested in participating in our program.

Community Resource Centers

The three Oceanside Community Resource Centers provide a venue at which non-profit health and social service agencies can provide services aimed at improving and enhancing the quality of life of residents in the neighborhoods served.

The Community Resource Center Assistant at the site also serves as a liaison between the community, service providers, and the various City Departments and services, including Oceanside Police Department and Code Enforcement Officers working in the neighborhood.

Note: The sites have modified services and operations due to COVID-19 and in order to comply with San Diego County Public Health orders.

Libby Lake Community Center

4700 North River Road
Oceanside, CA 92057

Services provided below are by appointment only Call: 760-435-3340 or Email: armendoza@oceansideca.org

- Computer/ Internet Access/ assistance with CENSUS 2020 Questionnaire, Job searches and online applications for social services and EDD
- Bridges To Health assistance: Call 760-631-5000 ext. 2131 or ext. 7014 for more information or to make an appointment.
 - Tuesdays from 1:30 P.M. – 4:30 P.M.
 - (Diaper Distribution, Basic needs, Medi-Cal Application assistance/ transportation assistance)
- Fridays: Food Distribution by Appointment Only
- Libby Lake REACH: Monday – Friday- Free Meals (Breakfast and Hot Lunch) for youth, ages 1 to 18 years old. First Come First Served Basis 11:45 A.M.-1:00 P.M. (Parent can pick up meals for their children to comply with Stay-at-Home orders)

Chavez Community Resource Center

605 San Diego St.
Oceanside, CA 92054

Jennifer Torres, Community Resource Center Assistant

Phone: (760) 435-3371 Email: jmtorres@oceansideca.org

- Hours of Operation: 8:00 A.M. – 5:00 P.M.
- Computer/ Internet Access/ assistance with CENSUS 2020 Questionnaire, Job searches, and online applications for social services and EDD: 9:00 A.M. – 4:00 P.M.
- Bridges To Health assistance: Call 760-631-5000 ext. 2131 or ext. 7014 for more information or to make an appointment.

- Tuesdays & Wednesdays from 9:00 A.M. – 1:00 P.M.
- (Diaper Distribution, Basic needs, Medi-Cal Application assistance/ transportation assistance)
- Balderrama REACH: Monday – Friday- Free Meals (Breakfast and Hot Lunch) for youth, ages 1 to 18 years old. First Come First Served Basis 11:45 A.M.-1:00 P.M. (Parent can pick up meals for their children to comply with Stay-at-Home orders)

Crown Heights Community Resource Center

1210 Division St.

Oceanside, CA 92054

Community Resource Center Assistants: Erica Jimenez or Denise Fonseca

Phone 760-435-3339 or 760-435-3341

Email: ejimenez@oceansideca.org or DFonseca@oceansideca.org

- Hours of Operation: 8:00 A.M. – 5:00 P.M.
- Computer/ Internet Access/ assistance with CENSUS 2020 Questionnaire, Job searches, and online applications for social services and EDD: 9:00 A.M. – 4:00 P.M.
- Tuesdays and Fridays: Food Distribution starts at 12 – 1 P.M., first come, first serve
- Bridges To Health assistance: Call 760-631-5000 ext. 2131 or ext. 7014 for more information or to make an appointment.
 - Mondays & Thursdays 10:00 A.M. – 2:00 P.M.
 - (Diaper Distribution, Basic needs, Medi-Cal Application assistance/ transportation assistance)