

## City of Oceanside Enterprise System Catalog

						Frequency	
<u>Vendor</u>	<u>Product</u>	<u>System Purpose</u>	<u>Record tracking</u>	<u>Custodian</u>	<u>Collected</u>	<u>Updated</u>	
Accela	PublicStuff	Customer Relationship Management (CRM)	Service Request Tracking	Information Technologies	Daily	Daily	
			Online Service Request (Mobile App)	Information Technologies	Daily	Daily	
Active Network	ActiveNet	Recreation Software	Online Registration	Recreation	Daily	Daily	
	Payment Manager	Central Cashiering	Online Payments Class and Activity Registration Payment Management	Recreation Recreation Financial Services	Daily Daily Daily	Daily Daily Daily	
Bibliocommons	Bibliocommons	Online Catalog and Book Reservation	Self Service Catalog and Book Reservation	Library	Daily	Daily	
CarteGraph	CarteGraph	Enterprise Asset Management	Public Works Assets	Public Works	No Longer Collected	No Longer Updated	
CCG Systems	Faster	Fleet Management System	Fleet Asset and Maintenance tracking	Public Works	Daily	Daily	
Constant Contact	Constant Contact	Online Newsletter	Opt-In Customer Newsletter	Library	Daily	Daily	
Crossroads Software	Crossroads	Traffic Management Analysis System	Traffic Collision Analysis	Development Services	No Longer Collected	No Longer Updated	
Duncan Solution	Duncan	Parking Citation Management	Parking Citation Tracking and Collections	Financial Services	Daily	Daily	
Emphasys	Emphasys	Public Housing System	Payment Management	Neighborhood Services	Daily	Daily	
			Housing Program Management	Neighborhood Services	Daily	Daily	
Esri	ArcGis	Geographic Information System (GIS)	Addresses and Sub-Addresses	Water Utilities	As Needed	As Needed	
			City Assets	Water Utilities	As Needed	As Needed	
Granicus	Civica Software	City Website	Web Content Management	Information Technologies	As Needed	As Needed	
Kronos	Telestaff	Workforce Management	Timekeeping and scheduling	Fire	Daily	Daily	
Libricia	Cassie	Computer UsageTracking System	Account Received	Library	Daily	Daily	
			Customer Usage allocation	Library	Daily	Daily	
Lucity	Lucity	Enterprise Asset Management	Work Order Scheduling and Tracking	Water Utilities and Public Works	Daily	Daily	
			Water Assets	Water Utilities	Daily	Daily	
			Public Works Assets	Public Works	Daily	Daily	
Mango Languages	Mango Languages for Libraries	Foreign Language Tutorial System	Language Tutorial App	Library	Daily	Daily	
Marina Program	Marina Program	Harbor Customer Information System	Customer Billing	Harbor	No Longer Collected	No Longer Updated	
Maris Imaging Solutions	WebExtender	Document Management	Document Repository	City Clerk	Daily	Daily	
Microsoft	Exchange	Email System	Electronic Mail Service	Information Technologies	Daily	Daily	
NeoGov	NeoGov	Online Application System	Applicant Tracking	Human Resources	Daily	Daily	
	Sigma	Application Management System	Applicant Tracking	Human Resources	No Longer Collected	No Longer Updated	
One Time Telecom	Dialmycall	Telephone Notification System	Customer Telephone Notification	Library	Daily	Daily	
O'Neil Software	RS-SQL	Record Storage Management	Record Tracking	City Clerk	Daily	Daily	

Oracle	JD Edwards EnterpriseOne	Financial System	General Ledger	Financial Services	Daily	Daily
			Accounts Payable	Financial Services	Daily	Daily
			Accounts Receivable	Financial Services	Daily	Daily
			Fixed Assets	Financial Services	Daily	Daily
		Human Resources	Payroll	Financial Services	Daily	Daily
			Personnel Maintenance	Human Resources	Daily	Daily
			Job and Pay Classification	Human Resources	Daily	Daily
			Benefits Administration	Human Resources	Daily	Daily
		Harbor Customer Information System	Position Control	Human Resources	Daily	Daily
			Customer Billing	Harbor	Daily	Daily
Overdrive	Overdrive	E-Book System	E-Book Check Out App	Library	Daily	Daily
Questica	Questica Budget	Budget Management	Budget Preparation and tracking	Financial Services	As Needed	As Needed
Seamless Docs	Seamless Forms	Forms Management	Online Fillable Forms	Information Technologies	As Needed	As Needed
Sirsi	Symphony (Workflows)	Book Inventory System	Book Check Out History	Library	Daily	Daily
			Account Received	Library	Daily	Daily
SunGard Public Sector	H.T.E.	Customer Information System (CIS)	Customer Billing	Financial Services	Daily	Daily
			Meter Reading	Financial Services	Daily	Daily
			Service Order Processing	Financial Services	Daily	Daily
			Permitting Processing	Development Services	Daily	Daily
	Trakit	Land Management System	Inspection Tracking	Development Services and Fire	Daily	Daily
			Project Tracking	Development Services, Fire, and Water Utilities	Daily	Daily
			Fee Management	Development Services	Daily	Daily
			Municipal Code Compliance	Code Enforcement	Daily	Daily
			Business License	Financial Services	Daily	Daily
			Online Payments and Permit Inquiry	Financial Services and Development Services	Daily	Daily
iTrackit	Mobile work order and inspection system	Site Work Order and Inspection Service for City staff	Development Services, Fire, and Code Enforcement	Daily	Daily	
SwiftPage International	Act!	Customer Relationship Management (CRM)	Business and Real Estate contacts	Economic Development	Daily	Daily
XC2 Software	XC2 Backflow	Backflow Prevention System	Backflow Maintenance Tracking	Water Utilities	Daily	Daily
Yardi	Yardi	Property Management System	Customer Billing	Property Management	Daily	Daily
			Contract Management	Property Management	Daily	Daily
Zinio	Zinio for Libraries	E-Magazine System	E-Magazine Check Out App	Library	Daily	Daily
Spatial Wave	Field Mapplet	Enterprise Asset Management	Work Order Scheduling and Tracking	Water Utilities and Public Works	Daily	Daily